



technical support analyst

Posted by Bernstein Diet Clinic

Posting Date : 10-May-2025

Closing Date : 06-Nov-2025

Location : North York

Salary : \$37.20 Per Hour

Job Requirements

- **Education:** College/CEGEP
- **Language:** english
- **Years of Experience:** 1 year
- **Vacancy:** 1
- **Job Type:** Full Time
- **Job ID:** DISJ7074632

Job Description:

Communicate electronically and in person with computer users experiencing difficulties to determine and document problems experienced.

- ? Consult user guides, technical manuals and other documents to research and implement solutions.
- ? Provide business systems, network and Internet support to users in response to identified difficulties.
- ? Identifying needs, recording them, and evaluating technical and physical security threats to hardware, software, and data.
- ? Applying encryption techniques and keep track of keys to guarantee data security both in transit and at rest.
- ? Applying and managing encryption techniques of keys to guarantee data security both in transit and at rest.
- ? Monitoring credentials and access rights to data and systems.
- ? Installing and testing security software/applications. Similar to an anti-virus, automated threat detection, prevent systems.
- ? Monitoring for intrusions, cyberattacks, or unauthorized activity.
- ? Protecting information, data, and systems, develop and implement security measures in response to cybersecurity events and incidents in line with an organization's incident management.
- ? Creating and executing models, standards, and policies for IT Operations, data, and systems administration.
- ? Investigating and recording data needs, data administration and collecting guidelines, data access guidelines, and data security.
- ? Establishing guidelines and protocols for data backup and recovery, as well as for network and Internet database access.
- ? Examining and advising other information technology systems professionals on data collection, availability, security, and suitability.
- ? Creating scripts related to triggers and stored procedures.
- ? Communicating remotely and in person with computer users.
- ? Consulting user guides, technical manuals and other documents to research and implement solutions.
- ? Reproducing, diagnosing and resolving technical problems encountered by users.
- ? Providing advice and training to users in response to identified difficulties.
- ? Collecting, organizing and maintaining a problems and solutions log for use by other technical support analysts.
- ? Participating in the redesign of applications and other software.
- ? Supervising other technical support workers in this group.

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: crownimmigration18@gmail.com

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