

Technical Support Supervisor

Posted by Caliph Digital Ltd.

Posting Date: 08-Jul-2025

Closing Date: 28-Jul-2025

Location: Edmonton

Salary: \$32.21 Per Hour

Job Requirements

• **Education**: College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

• Language: English

• Years of Experience: 2 years

• Vacancy: 2

Job Type: Full TimeJob ID: DISJ7133486

Job Description:

Title: Technical Support Supervisor

Employer: Caliph Digital Ltd.
Address: 10329 61 Avenue NW suite 1, Edmonton, AB T6H 1K9
Wages: \$ 32.21/ hour
Vacancies: 2 vacancies
Joining: As soon as possible
Employment type: Permanent employment, Full time
35 to 40 hours /week
Employment conditions: Day, Morning
Overview
Languages
English
Education
• eeeeee College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years
Experience
1 year to less than 2 years
Work setting

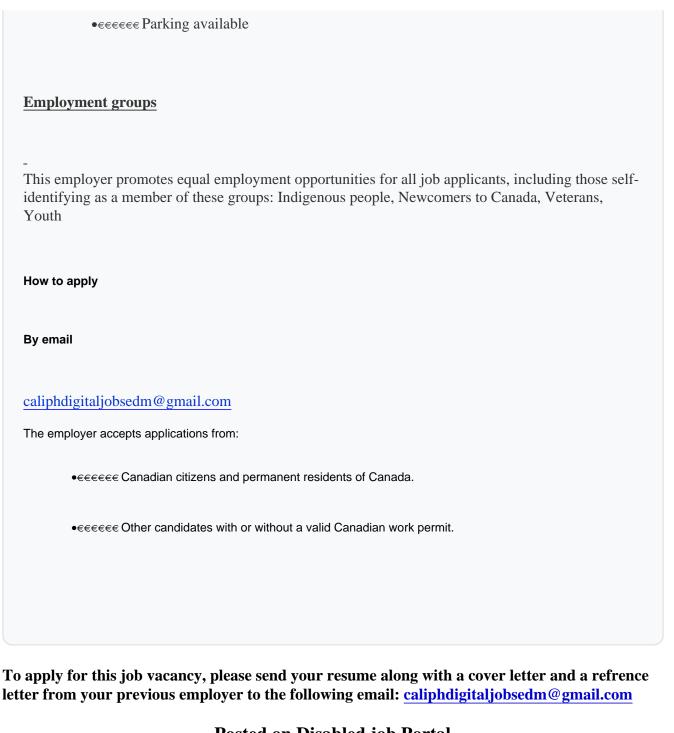
• ∈ ∈ ∈ ∈ ∈ Private company, corporation or industry

Responsibilities

Tasks

- ∈ ∈ ∈ ∈ ∈ Provide advice and training to users in response to identified difficulties
- eeeeee Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- ∈ ∈ ∈ ∈ ∈ Participate in the redesign of applications and other software
- ∈ ∈ ∈ ∈ ∈ Supervise other technical support workers in this group
- EEEEEE Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- ∈ ∈ ∈ ∈ ∈ Perform Web-server backup and recovery operations
- ∈ ∈ ∈ ∈ ∈ Provide customer service

•eeeeee Manage incidents
Supervision
•∈∈∈∈∈∈ No supervision responsibility
Experience and specialization
Computer and technology knowledge
• eeeee Linux
•eeeeee HTML editing software
•eeeeee Salesforce
• е є є є є є JavaScript
•eeeeee MS Office
•ееееее РНР
Benefits
Other benefits
•eeeeee Free parking available



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