

User support technician

Posted by Travlink Employment Consulting & Travel Ltd.

Posting Date: 26-Nov-2025

Closing Date: 25-May-2026

Location: Vancouver

Salary: \$36.60 Per Hour

Job Requirements

• **Education**: College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years or equivalent experience

• Language: English

• Years of Experience: 2 years

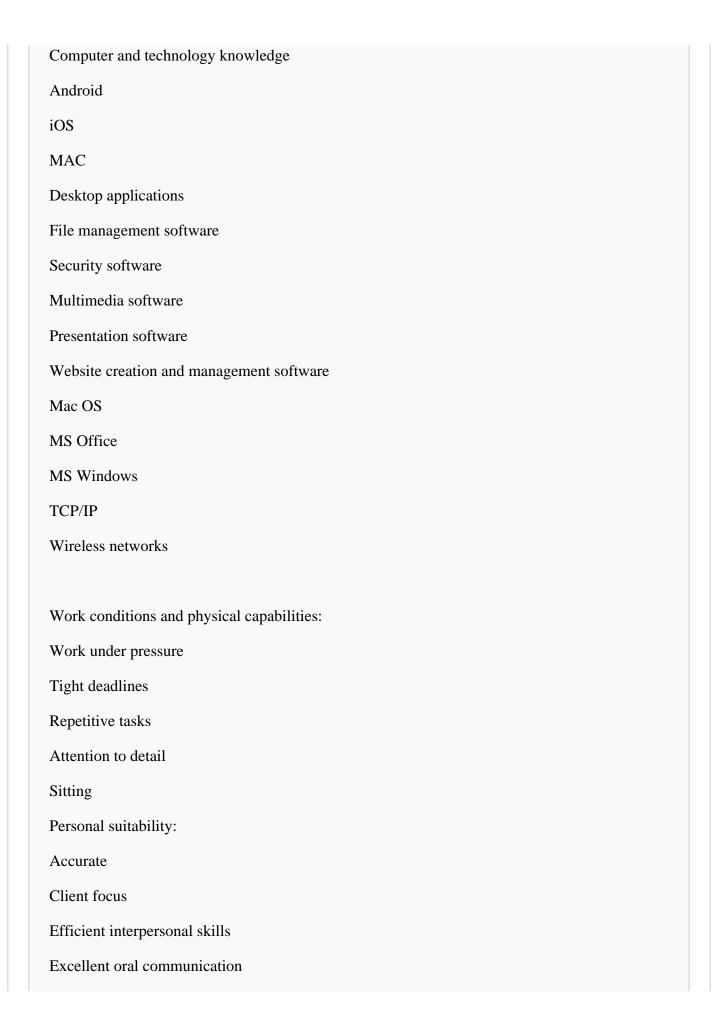
• Vacancy: 1

Job Type: Full TimeJob ID: DISJ1597358

Job Description:

Travlink Employment Consulting & Travel Ltd. is looking for a detail-oriented and customerfocused **User Support Technician** to join our team. The successful candidate will provide

technical assistance to staff and clients, troubleshoot hardware and software issues, and ensure smooth daily operations across all systems and devices.	e
Job Details:	
Languages:	
English	
Education:	
College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years	,
or equivalent experience	
Experience:	
1 year to less than 2 years	
On site work location	
\$36.60 per hour / 32 hours per week	
Work must be completed at the physical location. There is no option to work remotely.	
Responsibilities & Tasks:	
Give access to computer networks	
Report on the performance of computer systems and networks	
Respond to users experiencing difficulties with computer	
Consult user guides, technical manuals and other documents to research and implement solutions	
Provide advice and training to users in response to identified difficulties	
Provide business systems, network and Internet support to users in response to identified difficulties	
Provide customer service	
Experience and specialization:	



Initiative
Judgement
Organized
Team player
Ability to multitask
Time management
Honesty
Benefits:
Health benefits
Paramedical services coverage
The ideal candidate will have strong problem-solving skills, experience in technical support, and good communication abilities. Knowledge of common operating systems, troubleshooting procedures, and help desk tools is an asset.

Excellent written communication

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: resume@travlinkvisas.com

Posted on Disabled job Portal